



# SMART INTEGRATED

FACILITIES MANAGEMENT SERVICES LLC

*Facility Management Solutions & Property Maintenance Services*



## FACILITY MANAGEMENT EXPERTS IN UAE

Cleaning | HVAC | Electrical | Plumbing | Painting | Civil | Interiors  
Building Management System (BMS) | Annual Maintenance Contracts

COMPANY PROFILE

## Welcome to Smart Integrated Facility Management Services LLC (SIFM)

One of the leading integrated facilities management companies in the UAE

Smart Integrated Facilities Management Services (SIFM), one of the leading providers of planned and responsive FM services to the public and private sectors in the UAE. We are providing a wide range of total integrated FM package in soft and hard services to our clients (B2B and B2C). We provide in Building Maintenance, MEP, Home maintenance, commercial cleaning and support services and specialized services like BMS (Building Management System), firefighting, interior design, security services. We are One-stop solution for the entire integrated FM.

As a professional company FM, we offer comprehensive services, including planned, Preventive & reactive maintenance with 24/7 help desk support, as well as powerful management to help you operate your facility safely and effectively. Our skilled engineering and technical teams have a proven track record of delivering on our commitments and leveraging innovative approaches for our customers. Our clients have peace of mind knowing that their facility is in safe hands. We always work as a team to ensure customer satisfaction. Our multi-skilled professionals are experienced in providing 360° FM services to various sectors including residential, commercial and individual property maintenance.



### Our Team

Our team work and dedication to deliver the best possible solution to the client. Our multidisciplinary team of professionals has experience in providing FM services to many different sectors, whether you require commercial maintenance or individual property maintenance.



## Our Vision

Our vision is to be the leading FM service provider in the region, delivering exceptional quality services to all our valued clients.

## Our Mission

Our mission is to achieve customer satisfaction beyond their expectation in order to cultivate long-term relationships



## Core Values







- Valuable trust
- Quality service
- Reports
- Teamwork with professionalism
- Commitment and dedication
- Customer satisfaction



**Our customized FM solutions will keep your Assets and Facility safe, clean and healthy to international standards**



## Why Choose SIFM?

-  One stop facility management service provider in UAE
-  Experienced team of professionals and management
-  Customer focused, professional and high-quality service
-  Emergency calls & 24x7 support
-  We are committed to provide best quality services at affordable prices
-  We treat each assigned job individually and with utmost care to ensure customer satisfaction.

Smart Integrated Facilities Management Services (SIFM), one of the leading providers of planned and responsive FM services to the public and private sectors in the UAE. We are providing a wide range of total integrated FM package in soft and hard services to our clients (B2B and B2C). SIFM provide Building Maintenance, MEP, Home maintenance, commercial cleaning and support services and specialized services like BMS (Building Management System), firefighting, interior design, security services. We are One-stop solution for the entire integrated FM.



## Cleaning Services

SIFM offers cleaning services aimed at making your space, office and home cleaner, fresher and more beautiful. We pride ourselves on providing professional cleaning services and quality customer service to our clients every day. Our experienced teams perform regular cleaning services for a variety of clients in different industries, from flat and house cleaning to commercial space cleaning.

### Commercial Cleaning

- Office Cleaning
- Commercial buildings & high-rise buildings
- Shopping mall and retail shop cleaning
- Hotels, restaurants cleaning
- Cleaning of schools and institutes
- Banks, stock exchanges cleaning services
- Supermarkets cleaning
- Cleaning of gyms



### Cleaning Services for Residential Buildings

- Villa, flat, house, flat, resorts
- Residential buildings
- Industrial cleaning
- Cleaning of industrial buildings, factories and warehouses



### Cleaning before/after moving into Rented Premises

- Events, ceremonial cleaning
- Deep cleaning
- Kitchen and pantry cleaning
- Floor cleaning and polishing
- Carpet and sofa cleaning





## Cleaning Services

### Cleaning Services Include

- Cleaning of workrooms, common areas, hallways, kitchens and other areas
- Dusting, trash removal, floor mopping
- Door, glass, and window cleaning – washing, scraping, removing dirt and scratches
- Cleaning desks, shelves, chairs, tables, cabinets, kitchen / pantries
- Toilets, bathrooms / washroom cleaning – bath tubs, scrubbing grout, sinks, mirrors
- Washing dishes
- Cleaning of household appliances
- Furnishings arrangements
- Carpets, upholstered furniture, blinds, furniture cleaning – stain removal, vacuuming, shampooing, polishing
- Vacuuming all carpets, sweeping and mopping all areas





## HVAC - AC Repairs

SIFM offers a wide range of air conditioning service packages to fit the varying needs and sizes of businesses. We provide customized maintenance and repair services for all types of air conditioning systems. We have a dedicated team of professionals to assist clients for residential and commercial properties such as offices, hotels, shopping malls, restaurants, retail, landlords, showrooms, schools, villas, apartments, etc.

Air conditioning maintenance helps keep your system running at peak performance for a long time.

### Services Include

- Air conditioning maintenance for commercial and residential properties
- Emergency services
- AC Installation / Removal / Services.
- Maintenance of air conditioning systems such as central, packaged, duct, split, window air conditioners & chillers, including duct work, piping & exhaust fans.
- AC repair and replacement of parts such as AC filters, evaporator coils, condensate drains, window seals, compressors, etc.



## Electrical Services

SIFM offers a range of high quality, reliable and effective electrical services using the latest technologies to deliver a precise solution depending on the requirement. We provide electrical services such as reactive repairs, PPM and property management solutions. With an experienced and professional team, we solve all kinds of electrical problems in UAE.

### Services Include

- Electrical installation, repair, maintenance and upgrade work
- On-site inspection and troubleshooting of electrical problems
- Breakdowns – reactive maintenance
- Identification of problems and replacement of wiring
- Repair or replacement of industrial or residential lighting and light fixtures
- Upgrade of defective circuit boards and fuses
- Repair and replacement of smart wiring, outlets and switches
- Upgrading lighting systems to cost-effective LED
- Smart TV, access control, telephone, structured wiring system, computer installations and master clock system, repair of electrical equipment



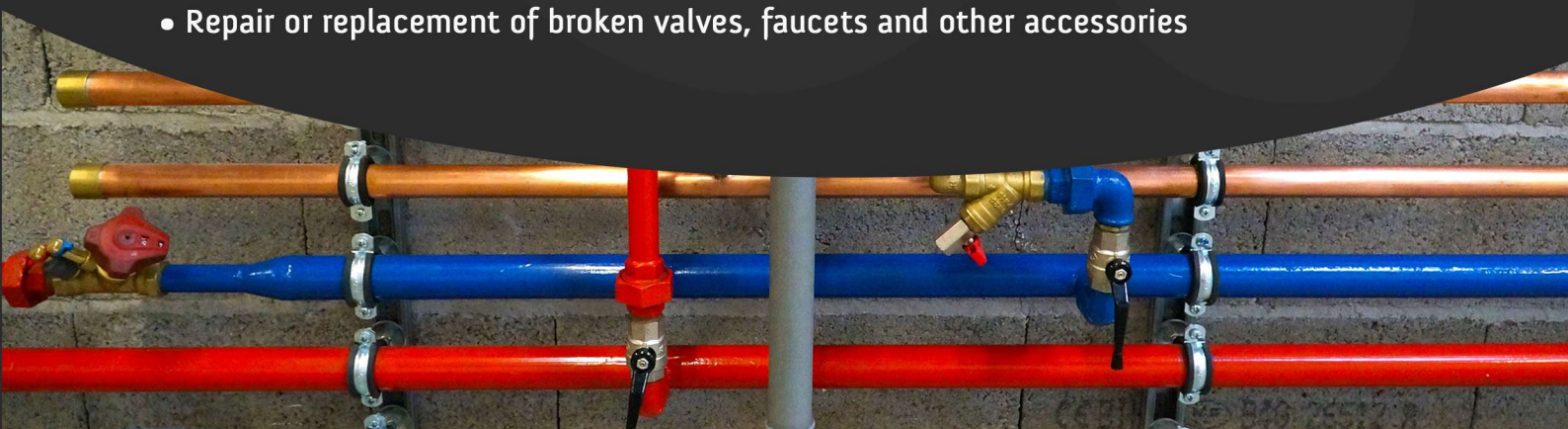


## Plumbing Services

SIFM provides complete plumbing and plumbing services to clients on both a reactive and contractual basis. We provide professional solutions to any plumbing problem, from leaks to completely new installations by our qualified plumbers. We handle plumbing emergencies, perform plumbing repairs, install appliances and washrooms, etc. Our services include condition reports, monitoring, inspection, testing and maintenance of systems. We are also able to perform upgrades and renovations.

### Services Include

- Emergency calls
- Plumbing repairs
- Plumbing Installation
- General plumbing repairs, replacements or modernizations
- On-site inspection and repair of minor plumbing problems
- Plumbing – fixing leaks, broken pipes, or repairs
- Correction of water pressure problems
- Repair of water heaters
- Dripping faucets and leaking faucets
- Repairing leaking plumbing fixtures or other services
- Installation of bathrooms and kitchens and installation of household appliances
- Sewer and clogged drains
- Air locks
- Repair or replacement of broken valves, faucets and other accessories



## Painting Services

SIFM provides excellent painting and decorating services that satisfy customers from start to finish. We perform a wide range of interior and exterior painting services in a professional and friendly manner. Our staff has several years of experience in performing painting services for commercial and residential properties. We offer a customized service with the highest standards and expert workmanship for all your painting and decorating needs.

### Services Include

- Commercial painting – offices, hotels, showrooms, restaurants, schools, institutes, hospitals, commercial buildings
- Residential painting – villas, apartments, resorts and commercial properties
- Interior and exterior painting and decorating works
- Specialized decorations and wall coverings
- Industrial coatings
- Renovation coatings





## Civil & Masonry Services

SIFM provides professional construction and masonry services with excellent quality. We provide the highest level of civil repair service using our state-of-the-art equipment and experienced resources that work tirelessly.

### Services Include

- Complete masonry services for commercial and residential buildings – offices, houses, apartments, hotels, hospitals and other buildings
- All types of minor repair work
- Interior and exterior masonry work
- Repair of walls, tiles, floors, stairs, etc.
- Minor joint work, etc.
- Renovations, repair/replacement of tiles, stone and marble
- General repair and maintenance

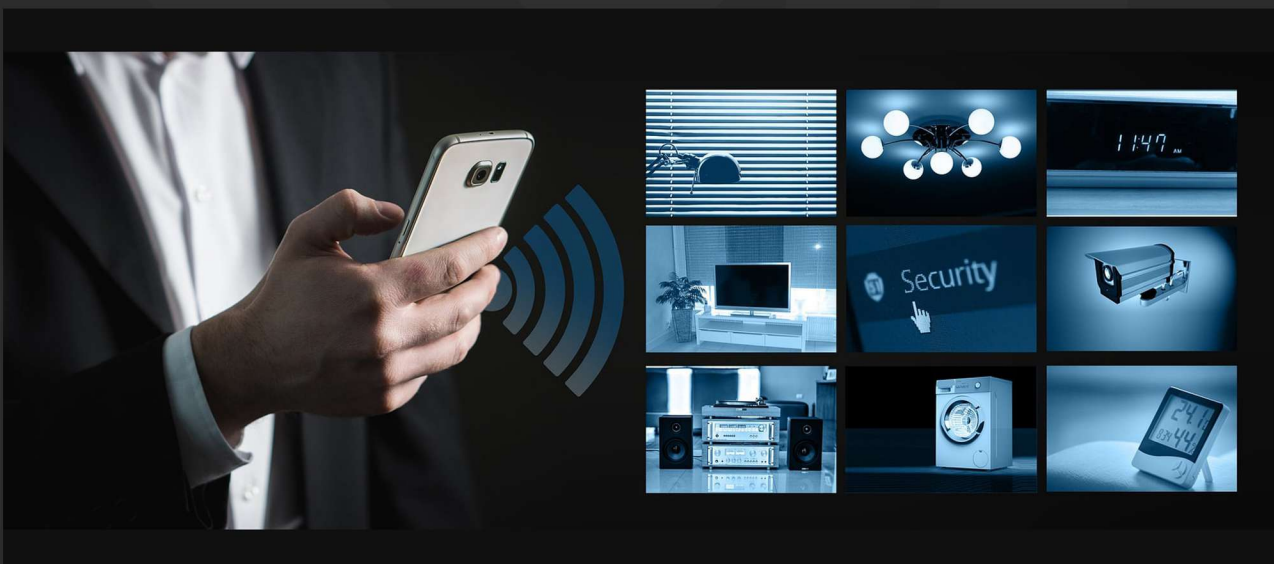


## Building Management System (BMS)

A building management system (BMS), which includes a home automation system, lighting management system, guest room management system and power metering system, BTU, can help reduce energy and maintenance costs by keeping building temperatures within a specified range, lighting rooms on an occupancy schedule, monitoring power and equipment failures in all systems and notifying facility managers in the event of a failure. We have a highly skilled and experienced technical team dedicated to providing innovative building management system solutions and services for commercial and residential buildings.

Use intelligent insights to monitor and optimize all of the electromechanical systems in your business – including lighting, heat, power, ventilation, air conditioning and security systems.

Our building management system support services are designed to make life easier, more automated, safer and more energy efficient. We can manage your BMS maintenance project from start to finish





## Building Management System (BMS)

We can also optimize and upgrade controls for:

- Lighting
- Heating systems
- Ventilation and air handling
- Chilled water and cooling systems

We offer a comprehensive range of Maintenance services including:

- Planned Preventative Maintenance
- Upgrades, fixing and overhauls
- Remote and on-site Support services
- 24-7 call-out support

The benefits of Building Management System

- Remote management
- Optimize energy consumption
- Save money
- Improve energy efficiency
- BIM integration



### BMS Maintenance

SIFM places a high priority on the maintenance and complete support of your buildings. Our Facility team provide maintenance and support for new and existing building management systems.

## Annual Maintenance Contracts

### Building Maintenance Services

Smart Integrated FM provides fast and reliable building maintenance services to our customers throughout the United Arab Emirates. Annual Maintenance Contracts for commercial and residential property include planned, preventive and reactive maintenance for the below services

- Electrical services
- HVAC services
- Plumbing services
- Technical services
- Engineering services

### Complete Property Management Services

SIFM provides professional FM services that include repair and maintenance of MEP, electrical, wiring, ceilings, partitions, flooring, tile, façade cleaning, painting, gardens, glass, fences, gates, cleaning, BMS and complete furnishings, etc.





## Our AMC Package Details

Type	Service	Classic	Executive	Elite
Emergency	24/7 Help Desk	✓	✓	✓
Emergency	24/7 Repair of A/C Units	✓	✓	✓
Emergency	24/7 Repair of Fixed Electrical Fittings	✓	✓	✓
Emergency	24/7 Repair of Plumbing Defects	✓	✓	✓
Emergency	24/7 Repair of Water Pumps & Motors Etc.	✓	✓	✓
Scheduled	3 X Preventive Maintenance of A/C Units	✓	✓	✓
Scheduled	2 X Preventive Maintenance of Fixed Electrical Fittings	✓	✓	✓
Scheduled	2 X Preventive Maintenance of Plumbing Units	✓	✓	✓
Scheduled	2 X Preventive Maintenance of Water Pumps & Motors Etc.	✓	✓	✓
Scheduled	2 X Cleaning & Unblocking of Roof Drains	✓	✓	✓
Scheduled	1 X Cleaning of Water Tank	✓	✓	✓
Scheduled	24/7 Repair of Fixed Wood Works		✓	✓
Scheduled	24/7 Repair of External Doors & Windows (Aluminium & PVC)		✓	✓
Scheduled	24/7 Repair of Masonry Works - Minor Grouting, Sealant, Tiles etc.		✓	✓
Scheduled	2 X Pest Control - Internal & External		✓	✓
Scheduled	2 X Cleaning of External Paved Yards			✓
Scheduled	2 X Cleaning of Windows - External			✓
Scheduled	2 X Cleaning of External Lights			✓
Scheduled	2 X Cleaning of Kitchen Extractor Hoods/Fans			✓
Scheduled	1 X Façade Washing			✓
Scheduled	1 X Deep Cleaning of Kitchen			✓



# SMART INTEGRATED

FACILITIES MANAGEMENT SERVICES LLC

Integrated Facility Management Solutions & Property Maintenance Services

Telephone: +971 4 433 9754

Email: [info@sifm.ae](mailto:info@sifm.ae) | [www.sifm.ae](http://www.sifm.ae)

108, Al Attar Business Center - Sheikh Zayed Rd - Al Barsha - Al Barsha 1 - Dubai

